



Addendum A. to the Subscription Agreement: Ivrit Talk Service.

Dear Customer,

Welcome to the Ivrit Talk service! Through this service you will be able to conduct conversations in Hebrew.

Below you will find the Terms and Conditions of Ivrit Talk, which by registering for the Ivrit Talk service, you have agreed to. The payment for the Ivrit Talk service is based on your purchase of hourly sessions, conditional upon the package purchased, available to you for the specified time period, according to the plan you choose.

Please note - There will be no option to extend the agreed upon period for each package.

Together with your subscription to our service, you will receive study material to help you during your period of study, either via email or by post.

The payment for the course is non-refundable. In consideration of the fact that this is a personal service provided to you and that the Ivrit Talk studies material are intangible goods, you cannot cancel this according to clause 4C of the Consumer Protection Act, 1981.

The service shall commence within 3 business days, from the moment you join the service and it is up to you to book your sessions in our online schedule. You may change the date of your session up to 24 hours prior to the scheduled session.

It is your responsibility to be prepared for each session, by reading the relevant materials.

We will call you at the appointed time for the training session and you must be in a quiet area, available to take the call from Ivrit Talk. We will try to call you twice, however if you do not manage to answer either call, the session will still be considered completed.

If you do not use the purchased hours within the specified time period, they shall expire.

It is hereby agreed that if the subscriber is a corporation, then the signee of the order is personally responsible for the payment of the order. It is your responsibility to use the bank of sessions solely within the term for which you purchased them.

Cancellation of the agreement:

1. The customer may cancel the service within 14 days of making this agreement, provided that they have not yet received a call or made some use of the service. In the case that the customer has received a call, they will pay a cancellation fee of 5% of the price of the service or 100 NIS, whichever is lower.

2. If the service is canceled by the customer after getting a tutorial and / or after 14 days of making the agreement, the customer will pay the cancellation fee as follows :

2.1 . Up to 4 months participation: 30% of the price of the service according to the agreement, if the cancellation is made within the first month from the date of making the agreement ; 50% during the second month, 100% from the third month onwards.

2.2 . Up to 8 months participation: 30% of the price of the service according to the agreement if the cancellation is made within the first month, from the date of making the agreement ; 40% during the second month , 50% during the third or fourth month, 60% during the fifth month, 100% from the sixth month onwards.

2.3 . Up to 12 months participation: 30% of the price of the service according to the agreement, if the cancellation is made during the first two months from the date of making the agreement ; 40% during the third or fourth month, 50% during the fifth month or sixth month, 60% during seventh month or eighth month, 100% from the ninth month onwards.

2.4 . To avoid any doubt, it is hereby clarified that the right of cancellation as provided in Section 2 will be given to the customer, only in the case that they have not yet used all the allotted sessions according to the package purchased.

It is agreed that in the event of a dispute, exclusive jurisdiction will solely be the civil court in Tel-Aviv according to Israeli law only.

Customer Service Center *2421

1866-5767880

1800-4489291